

# Consumer Alerts

From the Federal Trade Commission



## Spread The Word About Social Security Scams

Getting calls saying your Social Security number is suspended because of suspicious activity? It's a scam. The Social Security Administration (SSA) is not calling you, no matter what your caller ID says.

To spread the word about this growing scam, the Consumer Financial Protection Bureau created this fraud prevention placemat in consultation with the FTC and SSA:

A graphic representing a placemat. On the left, there is a teal folder containing a smartphone and a Social Security card. The smartphone screen shows the time 9:27 and a notification for "Government Missed calls (7)". The Social Security card is blue and white with the words "SOCIAL SECURITY" and a stylized "S" logo. On the right, there is a light blue background with text and a list of facts.

**Scams involving your Social Security number and benefits are on the rise!**

**Here are the facts:**

- Government employees will not threaten to take away benefits or ask for money or personal information to protect your Social Security card or benefits.
- Scammers can fake your caller ID. So don't be fooled if the call seems to be from the SSA's real phone number (800) 772-1213 or the SSA Inspector General's Fraud Hotline number.
- If a caller asks for your Social Security number, bank account number or credit card information, hang up.

Report suspected scams to the SSA Inspector General at (800) 269-0271 or [oig.ssa.gov/report](http://oig.ssa.gov/report). Visit [IdentityTheft.gov/SSA](http://IdentityTheft.gov/SSA) for more tips.



In collaboration with:

