

ATM SECURITY TIPS

Criminals select their victims and targets, focusing on the unaware or unprepared. They are also drawn to environmental conditions that enhance the opportunity to successfully complete their crime.

Your attitude and demeanor you convey can have a tremendous effect on potential assailants.



ATM SELECTION CONSIDERATIONS

- Do not select an ATM at the corner of a building. An ATM further from the corner reduces the element of surprise by the assailant and increases effective reaction time by user.
- Identify an ATM with maximum natural surveillance and visibility from the surrounding area.
- Select an ATM at a location void of barriers blocking the line of sight of the ATM. This includes shrubbery, landscaping, signs and decorative partitions or dividers. Barriers provide hiding areas for would-be assailants.
- Select an ATM that is in a well-lighted location.
- Whenever possible, select an ATM that is monitored or patrolled by a security officer.
- Solicit prior criminal activity statistics from law enforcement.
- Avoid ATM locations with large perimeter parking lots and numerous entrance and exit points.

CRIME PREVENTION TIPS

- Walk purposefully and with confidence.
- Be aware of your surroundings.
- Mentally prepare for what you would do in different crimes or personal security situations.
- Follow your instincts. If you feel you are in danger, respond immediately.



CONSIDERATIONS PRIOR TO AND DURING TRANSACTIONS

- Always watch for suspicious persons or activity. Be aware of anyone sitting in a parked car in close proximity to the ATM.
- If you notice anything strange, leave and return some other time. Even if you have already started a transaction, cancel it and leave.
- Do not wear expensive jewelry or take other valuables to the ATM. This is an added incentive to an assailant.
- If cash is received do NOT count it at the ATM.
- Never accept offers of assistance with the ATM from strangers; only ask bank employees for assistance.
- Never lend your ATM card to anyone; treat it like it is cash.
- If using a drive-thru ATM, leave the car running and make sure your doors are locked.
- When leaving an ATM location make sure you are not being followed.
- If you are involved in a confrontation, do not resist the attacker. Property may be recovered or replaced later.



FRAUD TIPS

- Memorize your Personal Identification Number (PIN).
- Shield the ATM keypad when entering in your PIN.
- Be sure to retain your transaction receipt. Do NOT throw the receipt away at the ATM site.
- Immediately report your stolen or lost ATM card to your bank.